

CURRICULUM VITAE Jan KAMPHUIS MSc.

Personal details

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Summary

- ❖ Study University Econometrics with specialisation Business Informatics (MSc.)
- ❖ Certificates Digital Marketing & Strategy, Big Data & Analytics, ACI Dealing, Prince II Practitioner, IPMA-C and Scrum Master
- ❖ Languages Dutch (native), English (C1), French (B2), German (B2)
- ❖ Working experience until 2003: Developer/Architect/Business Analyst at Pecoma Informatica and Manager Market Intelligence at Kluwer
- ❖ Working experience from 2003 on: Interim and project manager at Caronne
- ❖ Clients (non-exhaustive): Rabobank International, Kluwer, Nuon, TDS, Fortis ASR, Euroclear, De Telegraaf, Fortis, ABN AMRO, DNB, Triodos, ING, Malakoff Médéric, Dutch Tax Admin
- ❖ Extended internationally experienced: The Netherlands, France, UK, Belgium, Spain, Germany

Competences

Determines direction, client focus, solution driven

Motives

To connect, to excel, to inspire, to learn

Disciplines

data science: Big Data, Business Intelligence, data warehousing, data governance, AI/ML

Domain knowledge

Finance, marketing, publishing, web

New assignments

Project management, interim management, business advise



Working experience

<i>business advise</i>	<p>Executing quick scans Tool selection reporting environments (dwh, BI, ETL) Tool selection webmarketing and CRM Redesign front and back office Defining governance structures Managing and guiding outsourcing/ offshoring BC Analysis & Modelling (Risk, ALM, TR Data EMIR)</p>
<i>interim management</i>	<p>Set up and implementation of Business Intelligence CC Set up and implementation of Market Intelligence Reorganisation Information and Data departments Restructuring Incident & Change Management departments Separation of a Datawarehouse department</p>
<i>project management</i>	<p>Big Data Analytics (incl. Profiling with AI/ML) Big Data Organisation (incl. toolselection) Business Intelligence (incl. Data Modeling & Analysis) Data Warehousing (incl. Architecture) Data Governance (incl. data cleansing and MDM) Governance, Risk & Compliancy for Fin & Cntrl, Risk Enterprise Content Management CRM Tool selection, migration and implementation Setting up SAFe® project environments</p>

Clients

<i>Banking & Insurance</i>	Fortis, Fortis ASR, De Amersfoortse, Rabobank, ABN AMRO, Fortis Commercial Finance, Univé Insurance, DNB, Triodos, ING, Malakoff Médéric, Euroclear
<i>Publishers</i>	Kluwer, Wolters Kluwer Nederland, Goodwill Media, TDS, De Telegraaf
<i>(Semi-)government</i>	Municipal Bernisse, het CAK, Municipal Uitgeest, Dutch Tax Administration, Municipal Amsterdam, FNV
<i>Diverse</i>	Nuon, BI Center, Ernst & Young, Brocacef, VodafoneZiggo

Education

<i>Education</i>	<p>MSc. Econometrics (specialisation Business Informatics) PE data warehousing and Business Intelligence Post graduation Big Data & Analytics Post graduation Digital Marketing & Strategy Business IT Strategy and Information Planning ACI Dealing Certificate SAFe® Product Manager/Product Owner</p>
<i>Languages</i>	Dutch (native), English (professional), French (proficient), German (prof.)
<i>Project management</i>	Prince II (Certified practitioner), DSDM, IPMA, PMBOK, Scrum, Agile
<i>Management</i>	ITIL, ASL, BiSL, WFM, PDCA, XMMI
<i>Design</i>	RUP/UML, XP, Agile, Jordan, Yourdan, SDM, dwh architecture, MapReduce
<i>Programming Languages</i>	C(++), Java, SAS, SPSS, .NET, (D)HTML, PHP, PL/SQL, Ruby On Rails, Python, NoSQL, Scala
<i>Banking & Insurance</i>	Basel III/IV, FATCA/CRS, EMIR, CRD, Mifid/Mifir, Solvency, AIFMD, GDPR, BCBS 239, SFTR/SEC Reporting
<i>Marketing</i>	CRM, data mining, game theory, 1-1, ECM, EDM, AI/Machine Learning
<i>(Semi-)government</i>	AWBZ, Wmo, Gemeente heeft antwoord
<i>Publishers</i>	Campaign Management, Behavioural targeting, Social Media, Web portals



Annex - Working experience elaborated

<i>principal</i>	Euroclear
<i>Period</i>	November 2021 - now
<i>Role</i>	Project Manager Demand Management Data Analytics Platform
<i>Assignment</i>	Since a few years, Euroclear has a large big data & advanced analytics platform with hundreds of users. In order to professionalize the current demand and streamline the intake and implementation process, I shape the role of demand management
<i>Result</i>	Result of this project will be an agile demand management process for the Data Analytics Platform and the corresponding Analytics, Insights & Reporting team, incorporated in the Tribe Group Digital Capabilities

<i>principal</i>	Municipal Amsterdam
<i>Period</i>	May - November 2021
<i>Role</i>	Product Owner DMS and Production Team
<i>Assignment</i>	In 2019, Amsterdam started the program "Bridges and Quays", with the ultimate goal to maintain its infrastructure on time, with high quality and with a minimum of costs. First step is to have a good insight into its assets and the current state of it.
<i>Result</i>	As a product owner I strategize and develop a product to enable this insight and ultimately can serve Amsterdam with data-driven, predictive maintenance. Also I advise restructuring the organization to an Agile, SAFE® environment to optimize collaboration and speed of delivering.

<i>principal</i>	Dutch Tax Administration
<i>Period</i>	August 2018 - May 2021
<i>Role</i>	Program Manager Profiling and Big Data
<i>Assignment</i>	The Dutch Tax and Customs Administration wants to characterize its tax debtors, to help them comply to the various taxes as quickly as possible. Because of this targeting the tax collection process will be more effective and efficient. Furthermore, contacts with the debtors will be more useful and in time - a request from the National Ombudsman. To accomplish this, a large program has been set up at the Belastingdienst. With bigdata and analytics, target groups are made and based on those, the various tax collection processes are adapted. As a Product Owner, I lead this program called Characterization Modelling for Compliancy Stimulation. As a spin-off, I co-created the ELSA Lab "Debts and poverty reduction", a quadruple helix co-operation under the banner of the NLAIC, the Dutch Association of Artificial Intelligence.
<i>Result</i>	Custom driven tax collection with over 5 mio. more tax collected and over 1 mio. reduced costs

<i>principal</i>	FNV
<i>Period</i>	January - May 2021
<i>Role</i>	Interim Data Manager
<i>Assignment</i>	FNV wants to be a data oriented company. Task was to draw a vision and a roadmap how to accomplish this
<i>Result</i>	I made a vision and roadmap in order to enable minimizing costs and maximizing customer value by empowering their data and information assets from the four corner stones data governance and stakeholder management, process improvement, data dissemination and quality and legal assurance (like GDPR).

principal | Malakoff Médéric



<i>Period</i>	May - October 2018
<i>Role</i>	Project manager Onboarding
<i>Assignment</i>	As part of a program in which Malakoff Médéric replaces some of its core software and systems, the iWelcome CIAM module has been bought for handling Identity and Access Management. On behalf of iWelcome lead onboarding this module
<i>Result</i>	Implemented iDaaS CIAM module from iWelcome, provisioning other systems with user data, defined authentication processes for customers (B2B and B2C) and backoffice of Malakoff Médéric
<i>principal</i>	VodafoneZiggo
<i>Period</i>	February 2018 - May 2018
<i>Role</i>	Coordinator BICC B2B
<i>Assignment</i>	Leading the BICC B2B Team for VodafoneZiggo: Define and set up the Business Intelligence Competence Center (BICC) for the Vodafone Business to Business Market.
<i>Result</i>	Defined role Coordinator BICC B2B, set up a structured team for design, development and test datawarehouse solutions for the B2B market for Vodafone
<i>principal</i>	ABN AMRO
<i>Period</i>	November 2017 - March 2018
<i>Role</i>	Product owner (interim)
<i>Assignment</i>	Product Owner of the newly created bank-wide bigdata platform HAAS (Hadoop As A Service), strategizing this service and setting up the process of onboarding data providers and consumers. Modeled this service GDPR-compliant: Implementation data lineage, recording GDPR-characteristics per attribute, designing process around ownership components
<i>Result</i>	Roadmap for GDPR-compliant bigdata platform HAAS, implementation of newly created onboarding process, function description product owner
<i>principal</i>	Brocef (Phoenix Group)
<i>period</i>	December 2016 - November 2017
<i>role</i>	Project manager
<i>Assignment</i>	Project manager for a complete new set up of a data warehouse and reporting environment for the with Mediq merged Brocef company. After this, migrating the existing Mediq and Brocef data warehouse and reporting environment to this new big data platform.
<i>Result</i>	Complete new implemented data warehouse and reporting environment, including reporting and analysis, for all Brocef's departments, including Finance, Trading, Marketing, Sales and Operations.
<i>principal</i>	ING (Westland Utrecht Bank)
<i>period</i>	September 2015 - December 2016
<i>role</i>	Project manager
<i>Assignment</i>	Business Project manager for migrating all Finance and Risk processes to a steering organization, because of outsourcing core banking processes to Stater. Underlying implementation of a datawarehousing and reporting environment.
<i>Result</i>	Migrated Finance and Risk processes, implemented datawarehouse, migrated IT department.
<i>principal</i>	Macaw (Univé Insurance)
<i>period</i>	May 2015 - September 2015
<i>role</i>	Project manager



<i>assignment</i>	Project manager on behalf of Macaw regarding insourcing the Business Intelligence department and accompanying processes and systems. Also implementation of a total redesign of the data warehouse and datalake
<i>result</i>	Insourced BICC department; SLA Macaw - Univé; implemented datalake and reporting environment
<i>principal</i>	Triodos Bank
<i>period</i>	July 2014 - March 2015
<i>role</i>	Project manager
<i>assignment</i>	Program Management: Making the BI function more robust. Leading three streams: Data (setting up architecture and data model, reorganize Incident & Change management, improve infrastructure by creating full DTAP and c/s), Organisation (structuring BI function, set up governance structure, arrange SLA between departments) and User (create Risk and Finance & Control model for governance, risk and compliance) Interim Management: Coordinating BICC during its startup as BAU.
<i>result</i>	More robust reporting environment (dwh, BI), implemented governance, created Single Point of Truth, implemented Finance & Risk model
<i>principal</i>	Dutch Central Bank
<i>period</i>	November 2011 - July 2014
<i>role</i>	Interim Manager
<i>assignment</i>	Program Management: Professionalising the Business Intelligence section at DCB, setting up and managing a Business Intelligence program for research and management information of payment services, monetary policy, collateral management and treasury management. Interim Management: Coordinating BVE Reporting and directing the department to a Business Intelligence Competence Center Project Management: Managing ECB-wide BI-projects such as: Eligible Assets, Risk Management Reporting, Reporting of OTC Derivatives, Policy and Research, Reporting CRD IV
<i>result</i>	Rolled out program; professionalized department; executed projects
<i>principal</i>	Ernst & Young
<i>period</i>	September - October 2011
<i>role</i>	Manager Information Management & Analytical Services
<i>assignment</i>	Interim management for setting up a practice "Information Strategy & Alignment" (within the department Information Management & Analytical Services) afdeling een practice "Informatiestrategie & Alignment" dient te worden opgezet. Hierin zullen de verschillende medewerkers op het gebied van data governance en datakwaliteit worden geplaatst en worden handreikingen gegeven voor een verdere uitbouw van deze practice. All employees will focus on data governance and data quality will be put in this practice and procedures and guidelines will be made for extending the practice
<i>result</i>	Practice set up (a.o. Practice plan, sourcing and tool set)
<i>principal</i>	Avanade
<i>period</i>	July - August 2011
<i>role</i>	Manager EBS/Financial Services
<i>assignment</i>	Interim management regarding professionalizing and extending the management consultant branch of solution provider Avanade. A (cultural) change for employees was necessary, since management consultancy activities and corresponding competencies are different than the 'old' solution provider activities
<i>result</i>	Management consultancy department was set up



<i>principal</i>	Fortis Bank Nederland (ABN AMRO MB)
<i>period</i>	November 2009 – April 2011
<i>role</i>	Project manager
<i>assignment</i>	Project management of the datawarehouseproject GMK, where all front and back office systems for Global Markets will be enclosed for Frontoffice (traders/dealing room), FO Support (sales) and PCA (product control en performance management). Also unlocking the data that previously was accessible through Fortis Bank Belgium (Separation Project, a prion). Setting up a Business Intelligence Competency Center department which will maintain this reporting environment. Projectmanagement DataHub: An environment for Credit and Market Risk for computation of mtm's, for ALM, Collateral, Risk and MA&R.
<i>result</i>	Implementation data warehouse (Oracle Powercenter as ETL tool) and Business Objects reporting tool; implemented department functional management and change management within Global Markets
<i>principal</i>	Gemeente Bernisse
<i>period</i>	September 2008 – March 2009
<i>role</i>	project manager
<i>assignment</i>	Project management of the project “Linking Wmo Bernisse to Spijkenisse”, the staff of the Wmo Bernisse start using new processes and a new system GWS4All. This system will be serviced and hosted from Spijkenisse
<i>result</i>	Implementation of GWS4All Bernisse at Spijkenisse, introducing new methods for Spijkenisser consulenten and Bernisser front office, implemented linking with financial systems Bernisse
<i>principal</i>	TMG/De Telegraaf
<i>period</i>	June 2008 – July 2009
<i>role</i>	project manager
<i>assignment</i>	Project management for projects related to datawarehousing and BI within Telegraaf Media Group (which belongs to De Telegraaf). Examples of projects: CPM, De Telegraaf Reporting new website, Timewriting, migration to Business Objects XI
<i>result</i>	Implemented new increments, reports and analyses of diverse areas
<i>principal</i>	BI Center
<i>period</i>	Februari 2008 – May 2008
<i>role</i>	project manager
<i>assignment</i>	Project design and implementation of web-BI Center plaza. Supervising design concept, project managent, development and implementation
<i>result</i>	Implemented site
<i>principal</i>	TDS
<i>period</i>	September 2006– December 2007
<i>role</i>	project manager
<i>assignment</i>	Project lead IBA Quick Scan™ to achieve the next step in the marketing and sales process. Investigation possible CRM systems
<i>result</i>	Presentation on possible follow-up TDS in the sales and marketing process
<i>principal</i>	CAK-BZ (Het CAK)
<i>period</i>	September 2006 – October 2007
<i>role</i>	project manager
<i>assignment</i>	Project management of the datawarehouse for Wmo, including business analysis; design of reports for the external clients; functional design of the datawarehouse. Also designed a programma ‘datawarehousing CAK-BZ’



<i>result</i>	Implemented data warehouse with BI tool; completed external reporting Wmo (463 municipalities), data warehouse design and plan information disclosed by Business Objects, process improvement department Information
<i>principal</i>	Fortis ASR
<i>period</i>	March 2006 - September 2006
<i>role</i>	project lead, business intelligence specialist
<i>assignment</i>	Design and development of increments (cubes) and reports for the CFO Office and business lines of Fortis ASR (business analyst and projectleader) on a Cognos and Oracle environment
<i>result</i>	Completed increments of the datawarehouse for various business lines for strategic and tactical information needs
<i>principal</i>	Nuon N.V.
<i>period</i>	September 2004 - March 2006
<i>role</i>	project manager
<i>assignment</i>	Project Management (frontman) and development (from scratch) of a data warehouse in Oracle and an analysis and reporting environment for Oracle Discoverer Netbeheer. Technical: project management and co-development resources and delivery of data. Tactical: Streamlining processes of organisation with the use of the data warehouse
<i>result</i>	Management Reporting, workflow reports: Improved network management control processes; asynchrony analysis: Solution asynchrony between management, allocation, distribution and reconciliation. Savings: € 5 million a year on working costs and fines
<i>principal</i>	Fortis Commercial Finance
<i>period</i>	March - July 2004
<i>role</i>	business analyst
<i>assignment</i>	Business Analysis reporting needs FCF : Draw up a GAP analysis for reporting production system and design enhancements. Also formulating management information need and impact analysis
<i>result</i>	GAP analysis; document Alternatives regarding Management Information Needs
<i>principal</i>	Millenaar Fokkema Notary
<i>period</i>	September - October 2003
<i>role</i>	trainer
<i>assignment</i>	Training Client Focus: Making employees (more) client focused for increasing client canvassing and retention
<i>result</i>	Trained employees
<i>principal</i>	Notary's office Mendelts
<i>period</i>	July 2003
<i>role</i>	advisor
<i>assignment</i>	Development B-2-B strategy (accountants) to commit to the notary's office
<i>result</i>	Developed strategy
<i>principal</i>	Goodwill Media (publisher)
<i>period</i>	June - August 2003
<i>role</i>	advisor; project lead
<i>assignment</i>	Redesign and implementation telephone script for Call Centre, also system integration
<i>result</i>	More effective cold acquisition Goodwill media



<i>principal</i>	Goodwill Media (publisher)
<i>period</i>	June – August 2003
<i>role</i>	advisor; project lead
<i>assignment</i>	Restructuring working meetings and implementation new tasks for employees Call Centre
<i>result</i>	More effective cold acquisition Goodwill media
<i>principal</i>	Millenaar Fokkema Notary
<i>period</i>	June - August 2003
<i>role</i>	advisor
<i>assignment</i>	Design, execution and presentation knowledge meter Millenaar Fokkema Notary
<i>result</i>	Insight how to make processes more effective and efficient
<i>principal</i>	Goodwill Media (publisher)
<i>period</i>	April - May 2003
<i>role</i>	advisor
<i>assignment</i>	Design, execution and presentation knowledge meter Goodwill Media
<i>result</i>	Insight how to make processes more effective and efficient
<i>principal</i>	Kluwer
<i>period</i>	June 2002
<i>role</i>	trainer
<i>assignment</i>	Training CRM: Because of implementation Siebel, the Kluwer-employee has got to work more customer focused and must learn Siebel, the new processes and structures
<i>result</i>	Trained employees
<i>principal</i>	Kluwer
<i>period</i>	September and October 2002
<i>role</i>	projectmanager knowledge management
<i>assignment</i>	Pilot project introducing news service Marketingdata within Account Management
<i>result</i>	Implementation knowledge management; better understanding client
<i>principal</i>	Kluwer
<i>period</i>	January 2002 - July 2002
<i>role</i>	projectmanager migration
<i>assignment</i>	Projectmanagement of Vooruit!, in which redesigning of marketing database for Siebel, including data cleansing: Cutting data for two working companies
<i>result</i>	Definition of relations in marketing database; number cut back from 2,7 mio to 0,8 mio. Which led to more effective process (€ 2,4 mio pa)
<i>principal</i>	Kluwer
<i>period</i>	project manager CRM Siebel
<i>role</i>	July 2001 – October 2002
<i>assignment</i>	Leading the Siebel project, in which: Design functional specs Marketing en Relation management concerning relation info, next design and implementation (technical (migration and deliver system) and functional (process design and designing training)).
<i>result</i>	Implemented Siebel
<i>principal</i>	Kluwer
<i>period</i>	July 2001 - July 2002



<i>role</i>	manager DMS Projects
<i>assignment</i>	Design and introduction projects bureau for al projects within Kluwer regarding subject databases and marketing
<i>systems</i>	-
<i>result</i>	Implemented department Project management
<i>principal</i>	Wolters Kluwer Nederland, board
<i>period</i>	February 2001 - November 2001
<i>role</i>	project manager
<i>assignment</i>	Project manager data cleansing Opschonen!: Conversion and migration Deventer (relational database) en Alphen (mainframe) relation database to one relation database Orca; afterwards making leading this dbms for all systems. Data cleansing relations
<i>result</i>	Number of relations in marketing database cut back from 3,8 mio to 2,7 mio. More effective processes (€ 1, 5mio pa) and reduction marketing costs (€ 10k p.c.)
<i>principal</i>	Wolters Kluwer Nederland
<i>period</i>	January 2001 - June 2001
<i>role</i>	project manager knowledge management
<i>assignment</i>	Reducing info-redundancy and increasing dare-to-share culture, supported by Livelink (functionality- en ASP-check) by subprojects: <ul style="list-style-type: none"> • structuring information process marketing • designing market research archive • designing shared project dossiers • Managing Market Knowledge, 2nd phase
<i>result</i>	Livelink works; ASP doesn't; knowledge management WKNL has opportunities
<i>principal</i>	Wolters Kluwer Nederland
<i>period</i>	April 2000 - April 2001
<i>role</i>	project manager CRM
<i>assignment</i>	Project management of Campaign planning: Design and implement process from 12 different Marketing departments, next packet selection, buy and implementation
<i>result</i>	Implementation process regarding planning campaigns and system campaign management for making the marketing process more effective
<i>principal</i>	Kluwer
<i>period</i>	January 2000 - July 2000
<i>role</i>	project manager
<i>assignment</i>	Project manager Mama K.: Structuring information process en increasing dare-to-share culture with goal: Total customer focus (pilot). Also packet selection and choice contractor
<i>result</i>	Knowledge management leads to more client focus
<i>principal</i>	Wolters Kluwer Netherlands
<i>period</i>	January 2000 - May 2000
<i>role</i>	business analyst
<i>assignment</i>	Design staff department CBCC WKNL which included all staff tasks concerning relation management, marketing analysis, campaign planning, contractors management, product management en projects concerning these subjects
<i>result</i>	Implemented department
<i>principal</i>	Kluwer



<i>period</i>	December 1999 – June 2000
<i>role</i>	manager
<i>assignment</i>	Design, construction and implementation EIS-tool SAS and Oracle Discoverer, so that department Controlling and department Marketing are able to make their own reports. Also design reports
<i>result</i>	Designed reports and EIS-screens – more effective campaign management
<i>principal</i>	Kluwer
<i>period</i>	December 1999 – February 2000
<i>role</i>	project manager CRM
<i>assignment</i>	Packet selection for E-mail marketing, which resulted in a proposal for a CRM system
<i>result</i>	Proposal CRM system
<i>principal</i>	Wolters Kluwer Nederland
<i>period</i>	January 1999 – May 1999
<i>role</i>	projectmanager internetplaza CRM
<i>assignment</i>	Answering „Which information need do have the marketing employees about the internet-customer and how can ProfInfo.com deliver that to them?“ (also part of designing site)
<i>result</i>	Implemented CRM environment
<i>principal</i>	Kluwer
<i>period</i>	December 1998 – January 2000
<i>role</i>	trainer
<i>assignment</i>	Training marketers. Reason: After implementation of analysis- and reportagetool SAS Market Analysis, Marketing had to go working with a 1-1 customer focus
<i>result</i>	60 trained employees
<i>principal</i>	Kluwer
<i>period</i>	July 1998 – March 1999
<i>role</i>	project manager data warehouse and BI
<i>assignment</i>	Projectmanager of MI: Design and implementation data warehouse and met relation- and contractors' reportage (Cognos Powerplay and Impromptu) for Marketing and Controlling. Responsible for design (technical/functional), for right operation hardware (ODBC, PowerCubes) and test.
<i>result</i>	Designed and implemented system, reports and analysis
<i>principal</i>	Kluwer
<i>period</i>	June 1998 – December 1998
<i>role</i>	manager Market Intelligence
<i>assignment</i>	Design and introduction (by transition) department of Kluwer, which included all staff marketing staff tasks such as: marketing analysis, list management, campaign management, market research en design en implementation EIS applications and reportage (marketing en financial)
<i>result</i>	Implemented department
<i>principal</i>	KamphuisGroep
<i>period</i>	January 2003 – now
<i>role</i>	general manager
<i>assignment</i>	Finished projects, not mentioned before: <ul style="list-style-type: none"> • Implementing knowledge meter: Sort of an organisational scan, which measures on the dimensions organisation, information and culture • Implementing innovatiestrik: Making the innovative strength of an or-



	<p>ganisation to a process</p> <ul style="list-style-type: none"> • Implementing Intelligent Business Analysis: From the vision, that information is the core of every organization, development of a Quick Scan and adjacent project methodology • Implementing Trend Navigator: Methodology for rapid creation and implementation of data warehouse projects (information and retrieval) and system (Trend Navigator Query Framework) for reporting for clients
<i>result</i>	Div.
<i>principal</i>	Kluwer
<i>period</i>	July 2001 - December 2002
<i>role</i>	Manager DMS Projects
<i>assignment</i>	Design, introduction and managing department Projects, mainly about databases (such as marketing- and product database) and marketing
<i>result</i>	Div.
<i>principal</i>	Kluwer
<i>period</i>	June 1998 - June 2001
<i>role</i>	Manager Market Intelligence
<i>assignment</i>	Managing the department Market Intelligence. Employees: Market researches, market analysts, list managers
<i>result</i>	Div.
<i>principal</i>	Pecoma Informatica B.V.
<i>period</i>	September 1996 - May 1998
<i>role</i>	Management Information Specialist
<i>assignment</i>	<p>Designing, programming, implementing and managing applications for clients (in house) (internally, ten Hagen & Stam, Rabobank International)</p> <p>Project not mentioned before</p> <ul style="list-style-type: none"> • Design in Magic of software helpdesk system, relation management system, wishes system (basis: ITIL) • Design and management of relation management system, contractors' system and bookkeeping and factoring system in Magic at publisher ten Hagen & Stam • Information-analysis and functional design of relation management system, market relation system, procurement and selling information system and product system at publisher ten Hagen & Stam • Design in SuperNova of Expatriates system at Rabobank International • Design and introduction Competence Centre Quality Assurance Informatics at Rabobank International
<i>result</i>	Div.

Education and training

<i>organizational advice</i>	<ul style="list-style-type: none"> • Training Onderhandelen (Krauthammer, 2010) • Effectief Beïnvloeden (GiTP, 2009) • Acquisitie en Verkoopmng. (Krauthammer, 2006) • Succesvol Overleggen (HIJsselland, 2000) • Netwerken kun je leren (CAP Gemini, 1996)
<i>interim management</i>	<ul style="list-style-type: none"> • MBA in één dag (DenkProducties, 2008) • Werken vanuit gevoel (Lixus, 2003) • Beoordelen voor leidinggevenden (Result, 2002)



	<ul style="list-style-type: none"> • Coachend Leiderschap (Droomfabriek, 2002) • Training Leiderschap (Gitp, 2002) • Training Management (Krauthammer, 1999)
<i>project management</i>	<ul style="list-style-type: none"> • Business IT Strategy and Information Planning (Cibit, 2020) • SAFE® Product Manager/Product Owner (Cibit, 2018) • Upgrade Prince2 2009 (AA, 2010) • Requirements management (Kruijff, 2010) • Prince2 Financial Course (Pink, 2002) • Prince2 Project Management (Pink, 2002) • Projectmatig werken (CAP Gemini, 1997)
<i>in depth</i>	<ul style="list-style-type: none"> • ACI Dealing Certificate (Double Effect, 2013) • Post Graduation Big Data Analytics (IIR, 2012) • Introduction training Basel II (AA, 2010) • Financial Markets (Oxyger, 2009) • Post Graduation Digital Marketing & Strategy (Beeckesteijn Business School, 2009) • DataVault (Logica, 2008) • Datawarehousing (Heliview, 2008) • Business Intelligence (Heliview, 2007) • Service Oriented Arch. en SAN (MD, 2005) • Datawarehousing & BI (Heliview, 2005) • Annual Outsourcing (Heliview, 2003) • Collaboration (Heliview, 2003) • Knowledge Management Europe (Ark Grp, 2003) • Webservices & EAI (Heliview, 2003) • Webservices & Systeemintegratie (Sftw AG, 2003) • Effectieve Informatievoorziening (MD, 2003) • BPM en Application Management (ATOS, 2003) • Business Intelligence (Heliview, 2003) • CRM (Heliview 2003, 2002) • Systeemintegratie (HI, 2002) • Siebel (Turner, 2002) • One-2-One marketing (Peppers&Rogers, 2000) • Info.voorz. met het SAS System (SAS, 1998) • Mng.Info.Syst. met SAS/EIS Sftw. (SAS, 1998) • Datamining (CWI, 1997) • Supernova Level 1 (Supernova, 1997) • Magic Course Level 2 (Magic, 1996)
<i>education</i>	<ul style="list-style-type: none"> • Business Informatics (Erasmus Univ., '90-'96) (Econometrics, Economy & Marketing, Informatics, Info. Systemes, Mathematics) • VWO (Dr. Mollercollege, '84-'90) (Dutch, French, German, English, Economy, Economy II, Mathematics B, History)

Knowledge

<i>programming languages</i>	Pascal, C, C++, Java, JavaScript, .NET, Logo, Visual Basic, Smalltalk, Lisp, Prolog, (D)HTML, DOM, XML, UML, PHP, Magic, Supernova, SAS, Dbase, SQL, PL/SQL, WebServices, J2EE, Python, Ruby On Rails, R
<i>systems</i>	MS-DOS, AIX, Unix, Linux, Windows x, Windows 2000, Windows NT, Sun/Solaris, AS/400, Novell, IDMS, Oracle, Apache



<i>database management systems</i>	Sybase, Oracle, Btrieve, C-Isam, Progress, DB2, SAS, Cognos, Mainframe-systemen, MySQL, netwerk-dbms, Microsoft SQL Server (incl. SSIS/SSAS/SSRS), Hadoop, MongoDB, Hive, IBM Netezza (PureData)
<i>applications</i>	Office x (incl. macrowriting in Excel en Word), Lotus Notes, First-WordPlus, Corel-Draw, TestFrame, Adobe Illustrator, - Acrobat, PowerDesigner, SAS (incl. DI, CRMB, EG), Oracle Financials, Oracle Discoverer, Oracle e-Business Suite, Neural Net, Alice, FlowCharter, Orca, Human Inference, Business Objects Designer/Reporter, Oracle Warehouse Builder, SmartStream, Cognos PowerPlay, Impromptu, Cognos Framework, Cognos Transformer, Cognos ReportNet, Frontpage, Livelink, Siebel (Marketing, Analytics, datawarehouse (SRMW), DAC), Quantaris, Filemaker, SeeBeyond, Aquarius, Highams Factoring System, JReports, Java Designer, PowerCenter, Control-M, Microsoft Dynamics (CRM/NAV/AX), Microsoft Sharepoint, PowerPivot, QualityCenter, RequisitePro, Murex, IntelliMatch, VarWorks, Calypso, Sophis, Trillium, Spotfire, EY Decision Tree Tool, Hyperion, Trema, Clarity, Jira, WSS, FinanceKit, Tableau, Hadoop Suite (incl. Hive, HBASE, HCATALOG, HDFS), Spark, Phoenix SQL, MicroStrategy, Informatica BDM, MQFTE, Axon, Amazon Web Services (AWS), Microsoft Azure
<i>data mining</i>	MLS, Clusteranalysis, Artificial Neural Networks, Simulated Annealing, non-linear programming, Association rule induction, Decision Trees, Fuzzy Logic, Big Data
<i>designing techniques</i>	Jordan, Yourdan, (E)ERD, IDF, DFD, PSD, SDM/SDW, Inmon, Kimball, DataVault, RUP/UML
<i>marketing</i>	Traditional marketing, Assurance, BCG, Customer Relationship Management, database marketing, campaign planning, 1-1, EDM. CMS, Clickstream
<i>organisational</i>	Prince II, Process theory, PDCA, quality thinking, rationality, intercultural management, CMMI, learning organisations, knowledge management (such as CoP), Human Relations, result seeking (Porter, Drucker e,d.), charismatic leadership, Scrum, storytelling
<i>languages</i>	Dutch (native), English, German, French

